

## Testimonials

***Monica Gilbert, BRI Care Consultant  
Atlanta Regional Commission***

“BRI Care Consultation fills a gap by providing an empowerment model of care, service and ongoing support. The client (caregiver/care receiver) and the Care Consultant work together as a team to formulate action steps to address unmet needs and assist with decision making. This hands-on, real-time approach of care is a roadmap to addressing future concerns.”

“Families are appreciative of the care, support, information and guidance they receive from BRI Care Consultation. Many consider their Care Consultant a trusted friend and someone with whom they can confidently discuss their concerns. The delivery of the program via telephone and email is a definite bonus.”

“The Care Consultation Information System (CCIS) is the most useful feature of BRI Care Consultation. The user-friendly CCIS guides the Care Consultant through the evidence-based protocols and assures critical data are captured. It helps with organizing thoughts for discussions with families, assures client appointments are not missed, and includes a readily available resource library. Every tool the Care Consultant needs to be a success is right at their fingertips.”

“I would highly recommend BRI Care Consultation to others. The need is so great for families who don't know of resources available in their area to assist with the care of chronically ill relatives, or that support caregivers. The Care Consultant provides a fresh perspective on the situation and invites discussion on how to engage family members, health care professionals and support groups. With BRI Care Consultation, an attentive ear is just a telephone call away. I am truly honored to be a BRI Care Consultant!”

**Jennifer Grim, Family Service Coordinator  
Alzheimer's Association, Greater East Ohio Chapter**

“Families who use BRI Care Consultation appreciate the personal connection - that they have a person who knows their situation, who they can call for a variety of questions related to caregiving. I find that a condition like dementia is overwhelming and coping with it takes time and multiple conversations. BRI Care Consultation accommodates this. Many families have continued with the Alzheimer's Association in volunteering, advocacy and attending events because they have had a good experience through BRI Care Consultation.”

“BRI Care Consultation has helped our program staff to enhance the quality and ongoing nature of our relationships with caregivers and people with dementia. It is helping us to reach more people, some who have limited ability to leave their home. BRI Care Consultation enables us to maintain relationships with our clients as the person with dementia’s condition progresses, and throughout the dementia caregiving journey.”

“The Care Consultation Information System is easy to use for the Care Consultant. The *To Do Report* is a great feature that helps the Care Consultant identify priorities and their current case load, a tool that helps me to stay organized. I particularly enjoy using the *Action Plan* and *Action Checklist*, which helps the client and Care Consultant to focus on what steps to take to get closer to reaching their goals. I also like that the program saves as it goes, which makes entry more efficient. BRI Care Consultation has a good balance of structure and flexibility to accommodate various agency needs.”

“I would recommend BRI Care Consultation to clients - especially when they are facing a life-changing circumstance like Alzheimer's disease. I would also recommend BRI Care Consultation to other health and social service agencies and companies. It has the quality-stamp of being evidence-based and gives encouraging outcomes to families. Along with the positive outcomes, it also is user-friendly for the Care Consultant, with its structure and flexibility. The program is able to accomplish great outcomes with a good user experience.”